

LATEST RELEASES

26th August 2026 – VERSION 2.54.0



CRM RELEASE

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New Features

New and Improved Sales Matching

We've launched a brand new Sales Matching experience, making it easier to match properties and applicants with greater control and flexibility.

The screenshot displays the 'Match to properties' interface. At the top, there's a section for 'Matching criteria' with filters for Applicant (Jonas Vingegaard), Location (Applicant's match areas), Price (Up to £610,000), Type (House), Style (Detached), and Min bedrooms (2). A 'Clear criteria' link and an 'Update results' button are also present. Below this is a 'Use additional criteria' section with checkboxes for 'Under offer', 'Sold STTC', 'Not advertised', and 'Previously matched'. A 'Select all' checkbox and 'Showing 1 - 12 of 12' are also visible. The main area shows a grid of property cards, each with a 'Select this property' checkbox, a property image, address, price, and a 'View information' button. The properties listed are: 1 Marketing Rowan House, North Leigh Business Park, North Leigh, ...; 1 Park View Road, Witney, Oxfordshire, OX28 1GA; 1 Yew Tree Close, Hurworth, Darlington, Durham, DL2 2HX; 4 Warwick Close, Carterton, Oxfordshire, OX18 3QD; and 16 Yew Tree Close, Hurworth on Tees, Darlington, Durham, DL2 2HX.

You now have greater control over the criteria used to match properties and applicants, helping you create more relevant matches for prospective buyers and the properties they're looking for.

The new matching experience also provides a more intuitive way to create matches, with improved support for Property Types and Styles to help you deliver higher quality results.

The new Sales Matching experience is available now and can be accessed in the same ways as before:

- From the top Sales menu > Property / Applicant Match
- From within the property or applicant record you want to match

For more information and guidance on using the new Sales Matching screen, please visit the [Help Centre Matching Short Guide](#).

Sales and Lettings

Tapi integration

We have launched our integration with Tapi, if you would like more information please visit the [Tapi integration page](#) or contact the account management team.

Askpilot integration

Our integration with Askpilot is now available, if you would like more information please visit the [Askpilot integration page](#) or contact the account management team.

Improved mobile key management

Key management on mobile has been enhanced for Sales and Lettings, with sign-out and sign-in actions now available alongside a clearer key list, simplified controls and easier access to key log filters.

Enhanced viewing confirmation messages

Calendar SMS and email templates now include additional merge tags when sending correspondence to the property owner, giving you more options to personalise communications with relevant applicant, property, and viewing details.

Improved search filtering

Search filters now apply across the full set of results rather than only the records displayed on the current page, making it easier to find the information you need.

Consistent matching email signatures

Email signatures are now included when sending property matches directly, ensuring emails sent with or without a preview have consistent branding and contact details.

Applicant search areas

New Sales and Lettings applicants now retain their search area information on creation, ensuring applicant preferences are captured correctly throughout their onboarding.

Update to new Calendar v2

We have now switched all calendar access onto the latest version of our calendar. Since its launch last year, we've continued to enhance the new UI to ensure all existing functionality is retained while improving the overall experience.

Lettings

Improved inspection experience

Inspection reports now display rooms in the order they were added, while existing inspections open directly on the Overview tab by default, providing a clearer and more intuitive inspection experience.

Changes To Renters Rights

With the recent changes to Renters Rights, we've created a helpful article which details more about what this means to you, and how you can use iamproperty CRM to help navigate these changes. All of the information can be found [here](#).

Book a CRM Health Check

Did you know you can book a free CRM review with our team? We'll walk through how you are currently using the system and share practical tips, guidance and best practice to get the most from your CRM.

Book your health check today and make sure you are fully prepared to support your clients. Email us at crm.accountmanagement@iamproperty.com

**For more information or support call: 01914 063 055
or email productsupport@iamproperty.com**