LATEST RELEASES

29 July 2026 - VERSION 2.53.0

iam property

CRM RELEASE

29 July 2026 - VERSION 2.53.0

New features

Sales & Lettings

Improved Rooms Tab Usability

We've refreshed the **Rooms** tab across **Sales** and **Lettings** property records to make managing room information quicker and more intuitive.

Key actions such as **Edit**, **Delete**, and **Assign Image** are now displayed directly on each room, removing the need to open additional menus. We've also enhanced the display of room and image information, with clearer badges and image counts that always remain visible, while image carousel controls are now always available for easier navigation.

These changes reduce the number of clicks needed to manage rooms, improve accessibility, and make it quicker to update room details and images.

Sales

Improved Sales Property Statistics

The Important Information section within Sales Property > Stats has been updated to provide clearer and more relevant information.

The Instructed Date and Last Contacted fields now display the correct information as read-only values, ensuring key property details are accurate and easy to reference.

To simplify the page, the following fields have also been removed from the Important Information section, as they are no longer required:

- Withdrawn
- Accepted
- Exchanged
- Completed
- Fallen Through
- Invoiced

These changes provide a cleaner, more focused view of the information most relevant to managing your sales properties.

Lettings

Email Landlords Directly from Property Visits Due Activity List

A new Send Landlord(s) Email option has been added to the Property Visits Due category within the Lettings Activity List.

Simply select the landlord(s) you wish to contact, then choose Send Landlord(s) Email from the activity list to open the existing email window and send your correspondence.

This removes the need to open the property or tenancy record first, streamlining communication, reducing navigation, and making it quicker to keep landlords informed about upcoming property visits.

Keys Held Information Added to Lettings Viewings

Keys Held Information is now automatically included on **Lettings** viewing appointments, regardless of how the viewing is created.

Whether you book a viewing directly from a property record or by using **Quick Add**, the associated **Keys Held Information** will now be displayed on the viewing details. This ensures negotiators have all the information they need before attending an appointment, helping to reduce unnecessary navigation and making viewing preparation more efficient.

Accounts

Client Bank Account Transaction Checkpoints

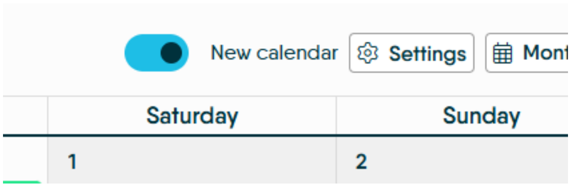
The **Client Bank Account > View Transactions** screen has been enhanced to improve performance by loading the **last three months of transactions** by default. This provides significantly faster access to recent account activity, particularly for accounts with a large transaction history.

When you need to review older transactions, simply use the new **Transaction Checkpoint** selector to load records from previous years. This gives you quick access to recent activity while still making historical transactions available whenever they're needed.

Update on new Calendar v2

From 13 August, access to the original calendar user interface (UI) will be removed, and you will automatically be switched to the new calendar UI. Since its launch last year, we've continued to enhance the new UI to ensure all existing functionality is retained while improving the overall experience.

As a reminder, you'll see the option to use the new calendar & you can read about the changes below.



Toggle calendar on/off

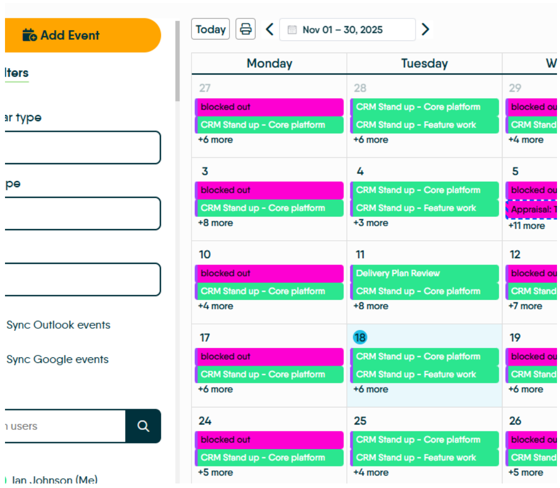
Once we've turned the new calendar on, you'll see a new toggle at the top of the calendar screen showing 'New Calendar'

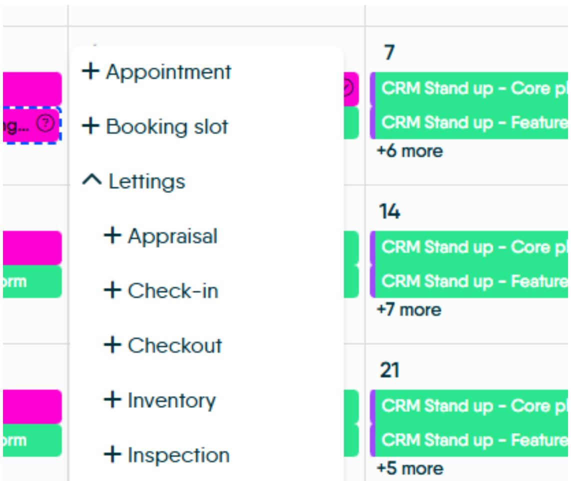
By toggling this on or off you can switch between the new calendar and the existing as you become familiar with the new version.

NOTE: The on/off toggle is persistent across sessions

Calendar UI

The change to UI within calendar means it now aligns with the rest of iamproperty CRM. All of your existing functionality remains, just with a fresh new look.





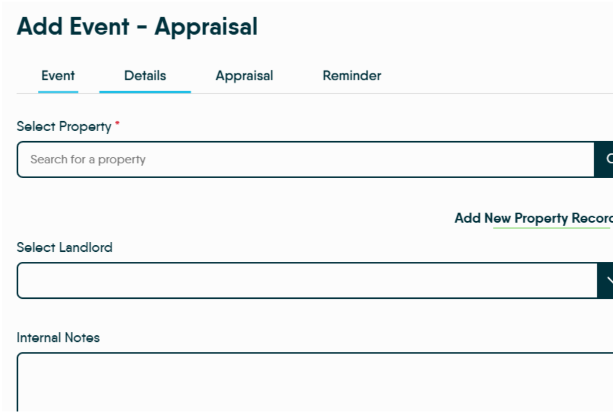
Adding viewings/appraisals

Adding an appraisal works in the same way as existing functionality (right click and add or using the menu on the left)

Appointment layout

Changes have been made to the appointment layout, so it is easy to see the Event, details, appointment specific information (viewing/appraisal etc.) and any reminders.

When using the Add new records functionality this will open using the Core Process Simplification journey.



Changes To Renters Rights

With the recent changes to Renters Rights, we've created a helpful article which details more about what this means to you, and how you can use iamproperty CRM to help navigate these changes. All the information can be found here.

Book a CRM Health Check

Did you know you can book a free CRM review with our team? We'll walk through how you are currently using the system and share practical tips, guidance and best practice to get the most from your CRM.

Book your health check today and make sure you are fully prepared to support your clients. Email us at crm.accountmanagement@iamproperty.com

For more information or support call: 01914 063 055 or email support@iamproperty.com