LATEST RELEASES

30 June 2026 - VERSION 2.51.0

iam property

CRM RELEASE

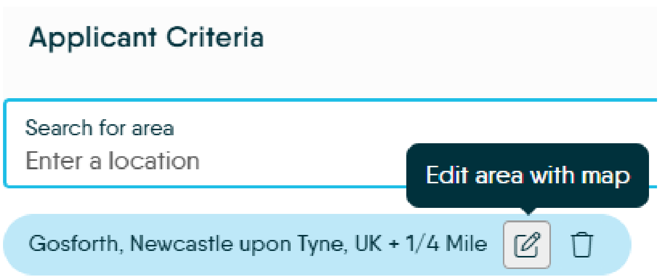
30 June 2026 - VERSION 2.51.0

New features

Sales & Lettings

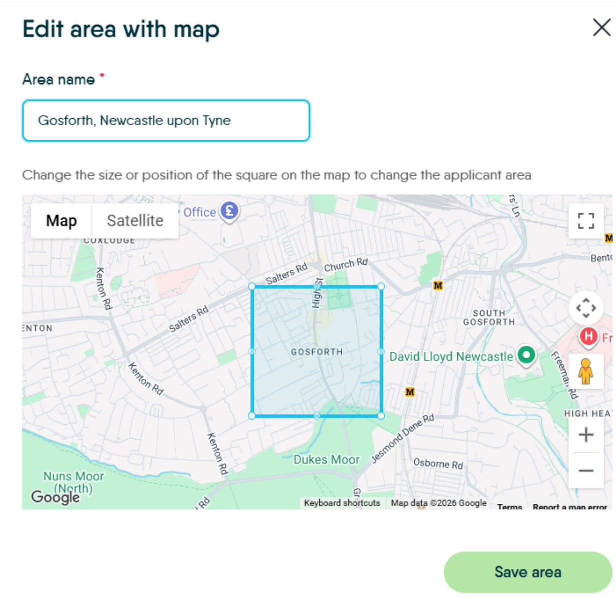
Custom Areas For Applicant Searches

Managing applicant search areas is now more intuitive with the introduction of **View & Edit** functionality across both **Sales** and **Lettings** applicant records.



Within **Applicant Record > Applicant Criteria > Areas**, you can now open an interactive map to view exactly where an applicant's search area is located.

Once an area has been entered simply select the '**Edit area with map'** option to open the interactive map.



You can adjust the search boundary directly on the map by moving or resizing the highlighted area, giving you complete control over the locations included in an applicant's search criteria.

Any changes can be saved instantly, making it easier to fine-tune search areas and ensure applicants are matched with the most relevant properties.

This enhancement gives you a clearer visual representation of applicant requirements, making search areas easier to understand, maintain and refine.

Enhanced Property Classification

Within **Property Record > Marketing > Matching Property**, property classification has been enhanced with the introduction of separate **Property Type** and **Property Style** fields, providing greater flexibility when recording and managing property information.

The new structure allows you to classify properties using independent **Type** and **Style** values, while still maintaining compatibility with property portals. Changes made to the new **Type** and **Style** fields will automatically update the corresponding **Rightmove** and **Zoopla** classifications, while still allowing the portal-specific values to be amended individually where required.

This gives you greater control over how properties are categorised, improves consistency across your records, and ensures your property details can be tailored for individual portals when needed.

Existing property type field has been renamed to "Rightmove Type" and the existing property style field has been renamed as "Custom Style".

Lettings

Clearer Audit Tracking for Key Management

The **Property Record** audit trail has been enhanced to provide clearer information for key management activity. When a key is removed from the **Key Log**, the audit history now includes a dedicated **Key Number** field, making it easy to identify exactly which key was affected.

This provides greater clarity when reviewing property history, helping you track key movements and maintain a more comprehensive audit trail.

Updates and refinements to the new Calendar v2

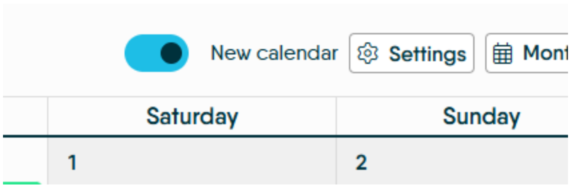
Following the recent launch of **Calendar v2**, several updates have been introduced based on user feedback to enhance usability and overall experience.

This release includes

- Ability to send viewing feedback to Vendors/Landlords directly from calendar appointments
- Deleted users no longer show on calendar split views

As a reminder, you'll see the option to use the new calendar & you can read about the changes below.

Toggle calendar on/off



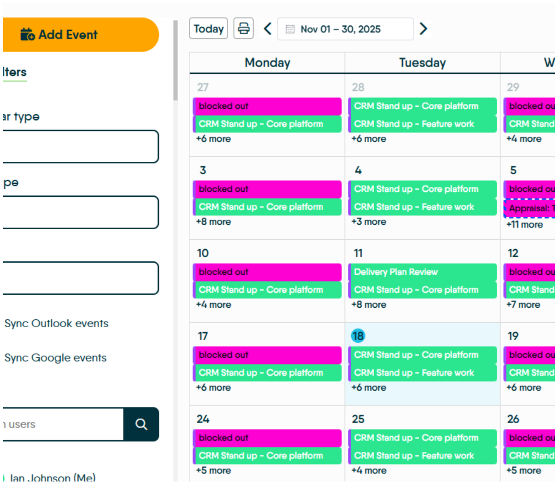
Once we've turned the new calendar on, you'll see a new toggle at the top of the calendar screen showing 'New Calendar'

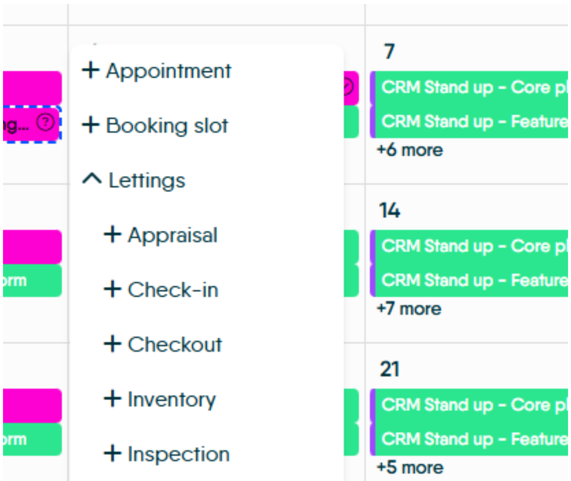
By toggling this on or off you can switch between the new calendar and the existing as you become familiar with the new version.

NOTE: The on/off toggle is persistent across sessions

Calendar UI

The change to UI within calendar means it now aligns with the rest of iamproperty CRM. All of your existing functionality remains, just with a fresh new look.





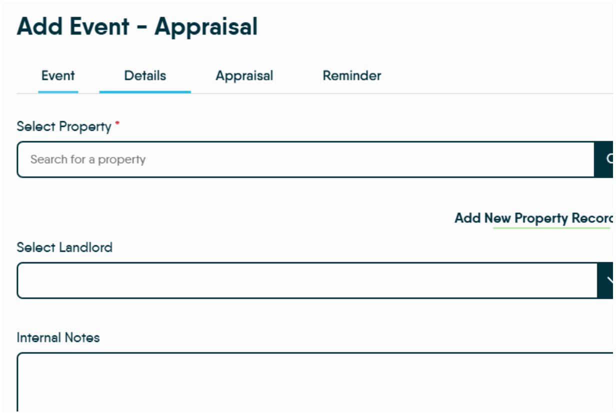
Adding viewings/appraisals

Adding an appraisal works in the same way as existing functionality (right click and add or using the menu on the left)

Appointment layout

Changes have been made to the appointment layout, so it is easy to see the Event, details, appointment specific information (viewing/appraisal etc.) and any reminders.

When using the Add new records functionality this will open using the Core Process Simplification journey.



Changes To Renters Rights

With the recent changes to Renters Rights, we've created a helpful article which details more about what this means to you, and how you can use iamproperty CRM to help navigate these changes. All of the information can be found here.

Book a CRM Health Check

Did you know you can book a free CRM review with our team? We'll walk through how you are currently using the system and share practical tips, guidance and best practice to get the most from your CRM.

Book your health check today and make sure you are fully prepared to support your clients. Email us at crm.accountmanagement@iamproperty.com

For more information or support call: 01865 860 871