

LATEST RELEASES

10 June 2026 – VERSION 2.49.0



CRM RELEASE

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New features

Sales & Lettings

Streamlined Emailing from Property Matching

A new Send Email option has been introduced to make property matching faster and more efficient. When sending a property to multiple applicants or multiple properties to a single applicant, you can now choose to send the email immediately using your default template, without first opening the preview screen.

The existing option has been renamed Preview & Send Email and continues to work as before, allowing you to review the email prior to sending.

This enhancement helps reduce administration time and streamlines a frequently used workflow across both Sales and Lettings.

View Event Details Directly from My Day

My Day has been enhanced to give you quicker access to the information you need most. You can now select any event within Today's Events to instantly view the appointment details, without leaving the page or opening the calendar.

Whether you're preparing for your next viewing, valuation, meeting, or call, key information is now available exactly where you need it. This creates a more streamlined workflow, reduces unnecessary navigation, and helps you stay focused on the tasks that matter throughout the day.

Enhanced Area Unit Accuracy in Zoopla Feed

The Zoopla property feed has been updated to ensure area measurements are correctly represented when properties are configured using square metres. This enhancement applies to both Sales and Lettings properties, providing greater accuracy and consistency in property marketing data sent to Zoopla.

This ensures property sizes are displayed using the intended unit of measurement, helping to maintain accurate listing information across property portals.

Accounts

Updated Download Process for BACS Files

The BACS export process has been updated to provide a more consistent download experience across different file formats. Files generated using .txt-based specifications, such as RBS Bankline, will now download directly in the same way as CSV-based formats.

This ensures BACS files are immediately available in the required format, streamlining the export process and reducing the need for additional steps before submission to your banking platform.

Barclays BACS Format Updates

The Barclays BACS export format has been updated to better align with Barclays processing requirements. Exports now include the required payment record indicator and enhanced bank reference handling, supporting the use of property addresses or invoice numbers where configured. **NOTE: This can be configured within My Account > Control Centre > Configuration > Accounts.**

These changes help ensure smoother file processing and provide more meaningful payment references within Barclays BACS submissions.

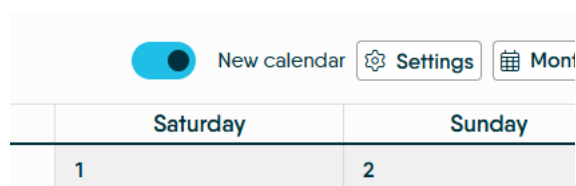
Updates and refinements to the new Calendar v2

Following the recent launch of Calendar v2, several updates have been introduced based on user feedback to enhance usability and overall experience.

This release includes

- We've improved the Calendar view on mobile including updates to the scrolling, change to horizontal/vertical navigation, using the full height of device screens and ensuring that navigation is user friendly.
- Split views use the default workday times set in configuration to align with other views
- Improving the use of merge fields when sending e-mail from the calendar.

As a reminder, you'll see the option to use the new calendar & you can read about the changes below.



Toggle calendar on/off

Once we've turned the new calendar on, you'll see a new toggle at the top of the calendar screen showing 'New Calendar'

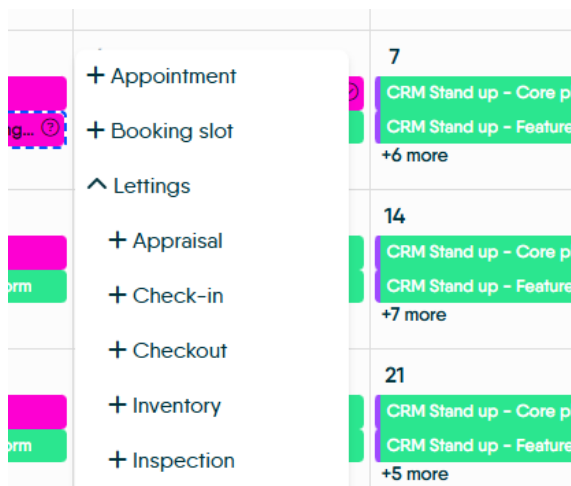
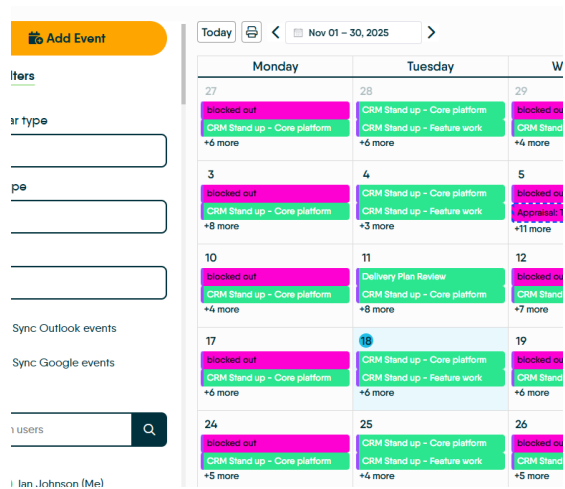
By toggling this on or off you can switch between the new calendar and the

existing as you become familiar with the new version.

NOTE: The on/off toggle is persistent across sessions

Calendar UI

The change to UI within calendar means it now aligns with the rest of iamproperty CRM. All of your existing functionality remains, just with a fresh new look.



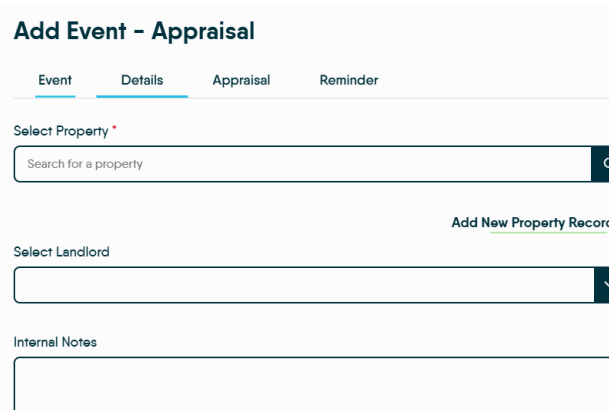
Appointment layout

Changes have been made to the appointment layout, so it is easy to see the Event, details, appointment specific information (viewing/appraisal etc.) and any reminders.

When using the Add new records functionality this will open using the Core Process Simplification journey.

Adding viewings/appraisals

Adding an appraisal works in the same way as existing functionality (right click and add or using the menu on the left)



Changes To Renters Rights

With the recent changes to Renters Rights, we've created a helpful article which details more about what this means to you, and how you can use iamproperty CRM to help navigate these changes. All of the information can be found [here](#).

Book a CRM Health Check

Did you know you can book a free CRM review with our team? We'll walk through how you are currently using the system and share practical tips, guidance and best practice to get the most from your CRM.

Book your health check today and make sure you are fully prepared to support your clients. Email us at crm.accountmanagement@iamproperty.com

For more information or support call: 01865 860 871