

LATEST RELEASES

03 December 2025 – VERSION 2.41.0



CRM RELEASE

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New features

Improved Feedback Visibility in Sales & Lettings Viewings

We've improved the Viewings list within Sales and Lettings property records to make feedback easier to access. Previously, hovering over an entry displayed the details for Private Feedback only. This enhancement extends the same hover-to-preview behaviour to Public Feedback, allowing you to quickly view the full text without needing to open the feedback record.

Enhanced BACS Import Support for Santander Connect

We've enhanced the BACS Import functionality to ensure full compatibility with Santander Connect. The CRM now automatically includes the required Header record at the top of the file and the Trailer record at the bottom, in addition to the existing Payment lines.

This improvement ensures BACS files generated within the system meet Santander Connects formatting specification, allowing for smooth and successful imports.

Additional updates & General Improvements

We've continued to make enhancements to CRM to improve the overall experience.

For more information or support call: 01865 860 871

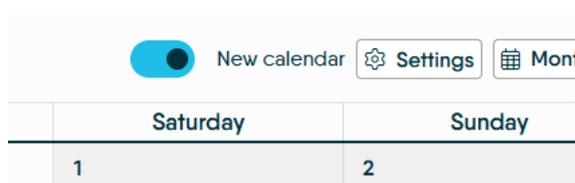
Coming Soon – New Calendar

Your brand-new calendar experience in CRM is almost here.

We know how important it is to keep track of your diary and appointments — whether for viewings, appraisals, or property management — it’s a key part of your day-to-day. To make this easier, we’ve been working hard on a brand-new calendar experience in CRM.

The new calendar features an updated layout and design for a clearer view of your schedule, along with a much-improved mobile experience and enhanced performance.

You’ll see the option to use the new calendar over the next few days & you can read about the changes below.



Toggle calendar on/off

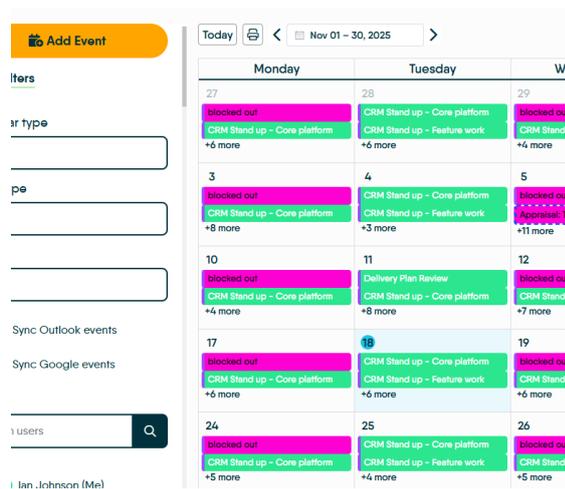
Once we’ve turned the new calendar on, you’ll see a new toggle at the top of the calendar screen showing ‘New Calendar’

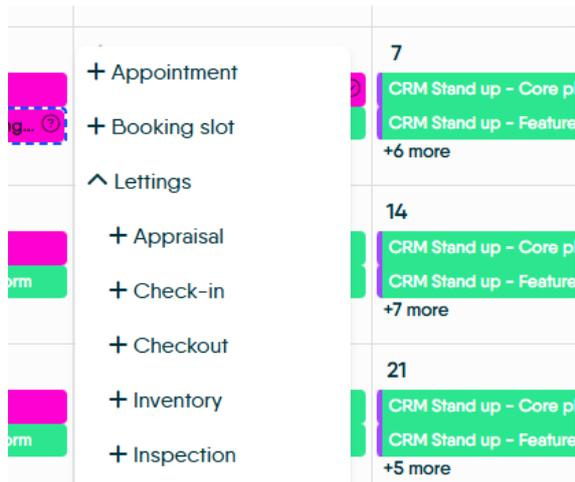
By toggling this on or off you can switch between the new calendar and the existing as you become familiar with the new version.

NOTE: The on/off toggle is persistent across sessions

Calendar UI

The change to UI within calendar means it now aligns with the rest of iamproperty CRM. All of your existing functionality remains, just with a fresh new look.





Adding viewings/appraisals

Adding an appraisal works in the same way as existing functionality (right click and add or using the menu on the left)

Appointment layout

Changes have been made to the appointment layout so it easy to see the Event, details, appointment specific information (viewing/appraisal etc.) and any reminders.

When using the Add new records functionality this will open using the Core Process Simplification journey.

Add Event - Appraisal

Event Details Appraisal Reminder

Select Property *

[Add New Property Record](#)

Select Landlord

Internal Notes