LATEST RELEASES

25 June 2025 – VERSION 2.31.0

iam property

CRM RELEASE
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New features

Welcome Emails Now Logged in Applicant Journals

We've improved communication tracking in Letzone by ensuring that **Welcome Emails** are now recorded in the **Journal** of the applicant who receives them.

Now, when a Welcome Email is sent via Letzone, the **email subject** will appear in the recipient's journal—whether they are a **prebooked tenant** or **guarantor**. This helps you keep a clearer audit trail of key communications.

To protect sensitive information, the **body of the email will not be included**, as it contains login credentials.

Cancelled Viewings Now Clearly Flagged on Property Records

We've improved the visibility of cancelled viewings by ensuring they are now clearly marked on both **Applicant** and **Property** records.

Previously, when a viewing was cancelled, it was clearly flagged on the **applicant record**, but not on the **property record**. Now, when you view a cancelled appointment under **Property > Viewings**, it will display a **'Cancelled' flag**—matching what you see on the applicant's screen.

This update helps maintain consistency and ensures everyone has a clear view of the viewing status across the system.

New 'Expired' Badges for Documents

We've made it easier to keep track of time-sensitive documents where an expiry date has been entered—such as insurance policies or mortgage offers—by introducing a clear **'Expired' badge** in the **Documents tab** for **all record types**.

Now, whenever a document reaches its expiry date, it will be flagged with an **'Expired' badge** next to the file type icon. This visual cue helps users quickly identify outdated documents immediately.
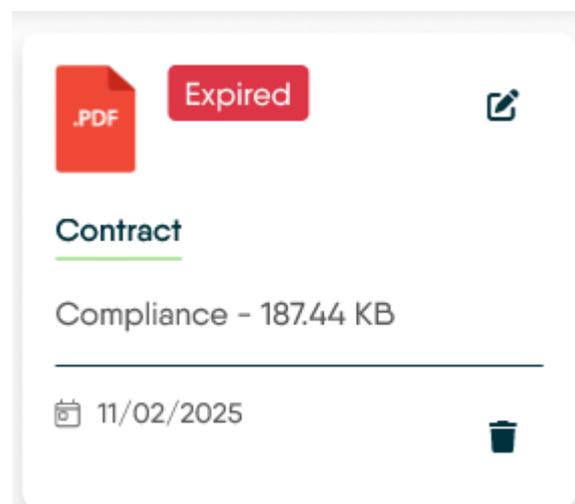
Additional updates & General Improvements

We're making further improvements to enhance speed and performance alongside system stability.

For more information or support call: 01865 860 871