

Tenant - Client Portals in iamproperty CRM



This guide will show the Tenant Portals.

Giving a comprehensive walkthrough of the client portals within the iamproperty CRM, making it an essential resource for users looking to enhance their Clients property management experience.

Tenant Portal

1 Click "Sign In"



Sign in

Username

LReeks1

Password

.....

Remember me

Forgot your password?



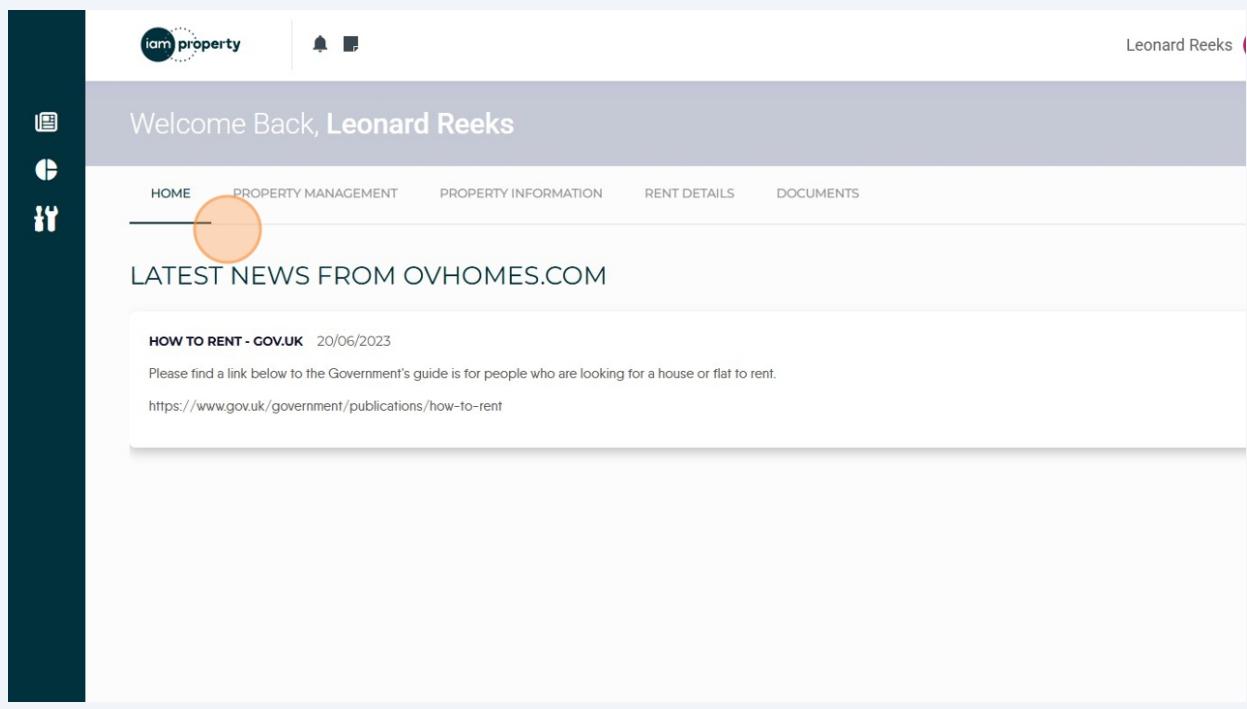
Your partner for today and tomorrow

At iamproperty we're developing everything you need under one roof, one supplier relationship. With a focus on growth and evolution, we will continue to grow and evolve with your agency, and freeing you up to do what you do best.

[Find out more](#)

2

The first screen is the News feed for Tenants



Welcome Back, Leonard Reeks

HOME PROPERTY MANAGEMENT PROPERTY INFORMATION RENT DETAILS DOCUMENTS

LATEST NEWS FROM OVHOMES.COM

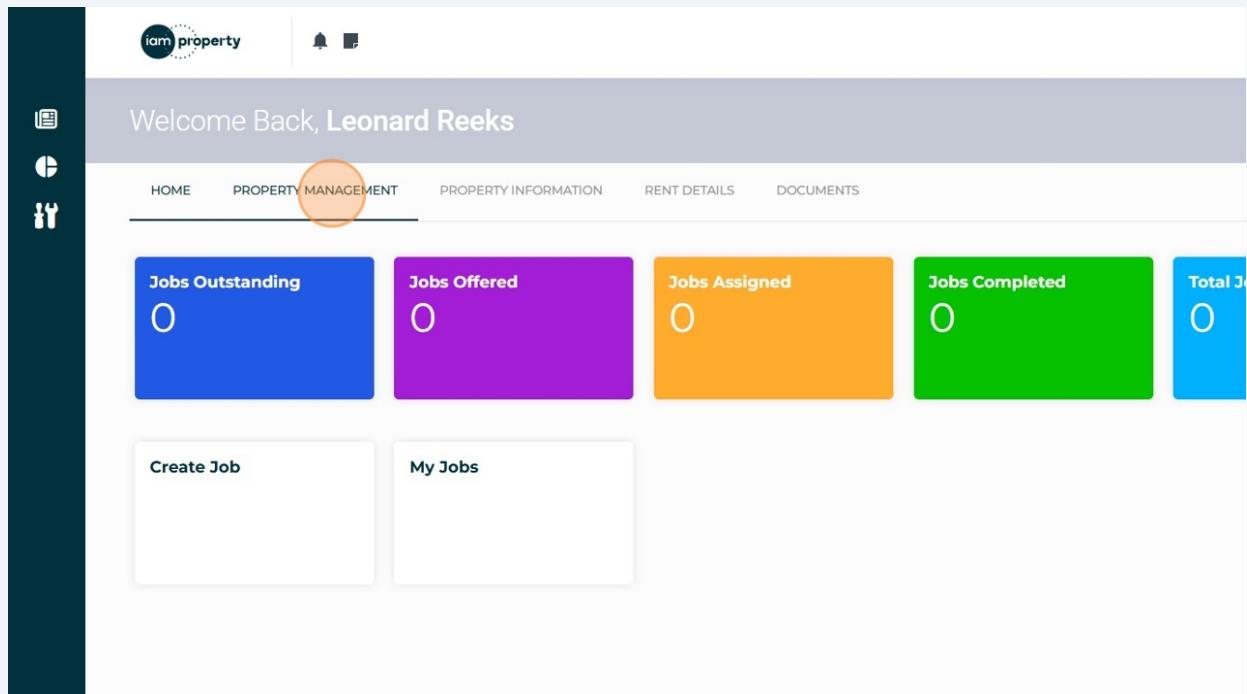
HOW TO RENT - GOV.UK 20/06/2023

Please find a link below to the Government's guide for people who are looking for a house or flat to rent.

<https://www.gov.uk/government/publications/how-to-rent>

3

Click "Property Management". The tenant can see all the currently in progress maintenance on the property. They can also raise new maintenance tasks from here, by clicking on the 'Create Job' option.



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Jobs Outstanding 0

Jobs Offered 0

Jobs Assigned 0

Jobs Completed 0

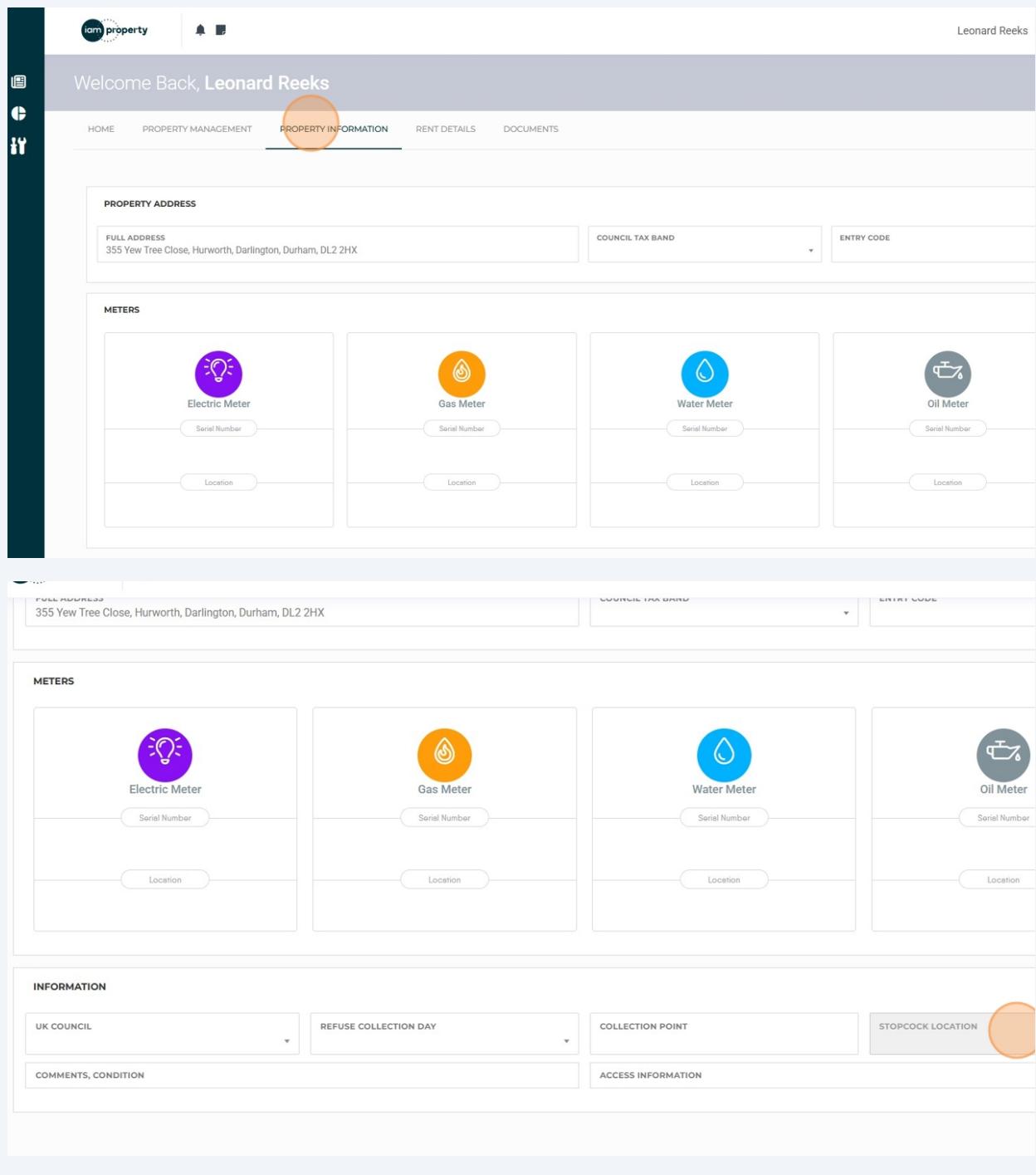
Total Jobs 0

Create Job

My Jobs

4

Click "Property Information" this tile will show the Tenant all the information added to the Information screen in the property record.
Click the "Stopcock Location" field.



The screenshot shows the 'PROPERTY INFORMATION' tab selected in the navigation bar. The 'STOPCOCK LOCATION' field is highlighted with an orange circle. The interface includes sections for 'PROPERTY ADDRESS', 'METERS', and 'INFORMATION'.

PROPERTY ADDRESS

FULL ADDRESS: 355 Yew Tree Close, Hurworth, Darlington, Durham, DL2 2HX

COUNCIL TAX BAND: ▾

ENTRY CODE: ▾

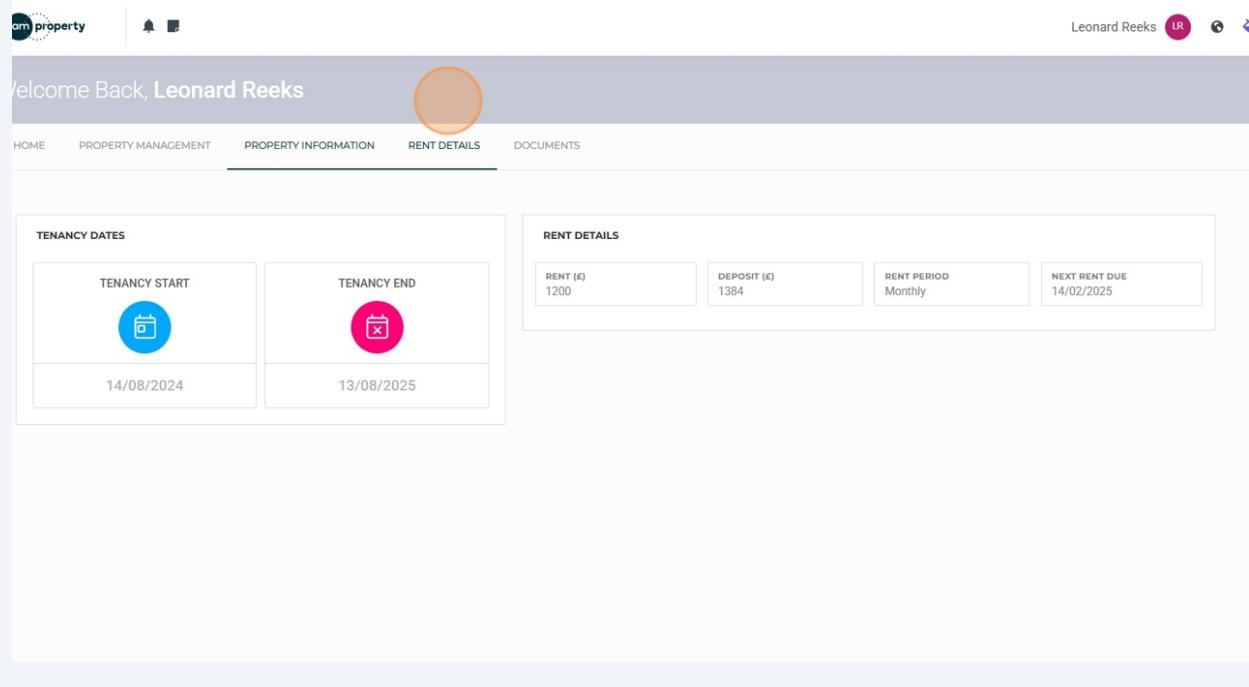
METERS

Electric Meter	Gas Meter	Water Meter	Oil Meter
Serial Number: ▾	Serial Number: ▾	Serial Number: ▾	Serial Number: ▾
Location: ▾	Location: ▾	Location: ▾	Location: ▾

INFORMATION

UK COUNCIL: ▾	REFUSE COLLECTION DAY: ▾	COLLECTION POINT: ▾	STOPCOCK LOCATION: ▾
COMMENTS, CONDITION: ▾	ACCESS INFORMATION: ▾		

5 Click "Rent Details" this will show all the details about the rent, including the start and end dates of the tenancy.



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Leonard Reeks

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TENANCY DATES

TENANCY START: 14/08/2024

TENANCY END: 13/08/2025

RENT DETAILS

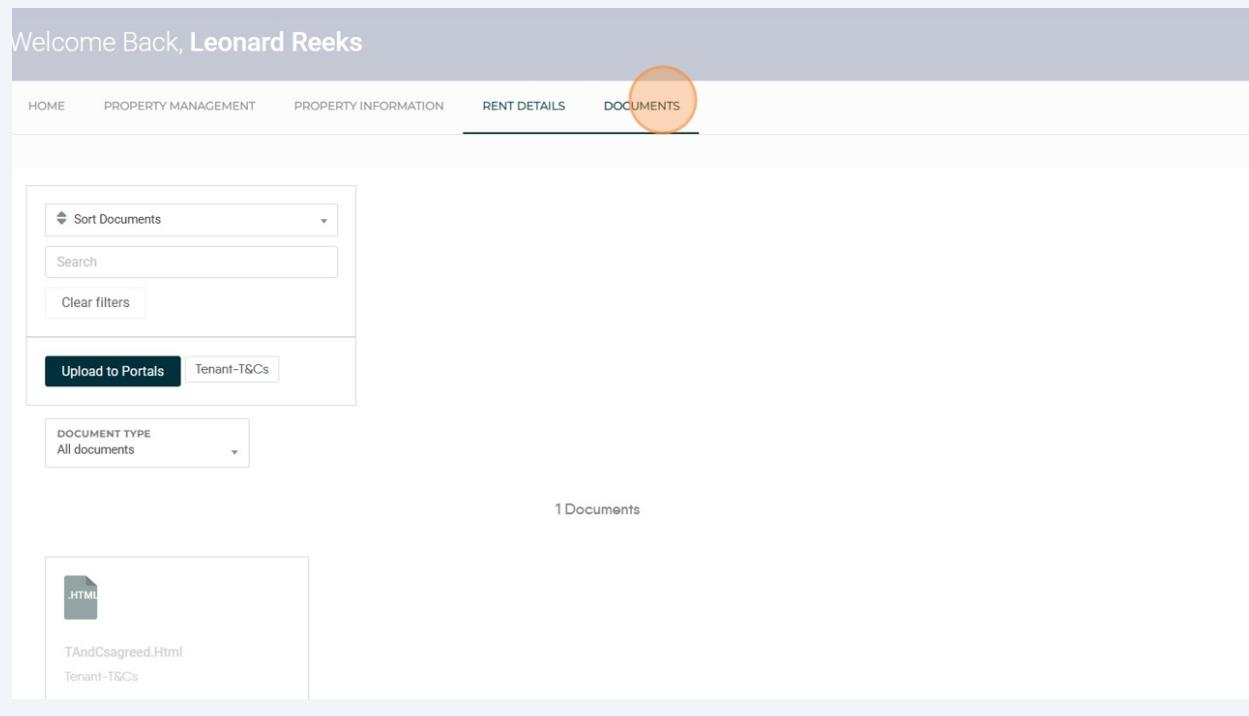
RENT (€) 1200

DEPOSIT (€) 1384

RENT PERIOD Monthly

NEXT RENT DUE 14/02/2025

6 Click "Documents" this will show all documents that have been uploaded to the property record or the tenant/tenancy and relate to the tenant.



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Sort Documents

Search

Clear filters

Upload to Portals Tenant-T&Cs

DOCUMENT TYPE All documents

1 Documents

TAndCsagreed.Html
Tenant-T&Cs

Log Out

7

Click name in top right corner
Click "Log out"

